

2018-2012 Lee Park Membership Survey Comparison

| Questions | Membership Categories | | | | | | Total Results All Categories | 2018 % Breakdown All Categories | 2016 % Breakdown All Categories | 2014 % Breakdown All Categories | 2012 % Breakdown All Categories |
|---|-----------------------|-----------------|--------|-----------------|---------------|-------------------|---------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| | Adult | Adult Couple | Family | Weekday Pass | Punch Card | Weekday Couple | | | | | |
| 1. Please state your age range: | | | | | | | | | | | |
| Male | | | | | | | | | | | |
| 18-22 | 1 | | | | | | 2 | 1.64% | 0.9% | 0.0% | 0.8% |
| 23-29 | 10 | | | | | | 12 | 9.84% | 1.7% | 3.1% | 3.9% |
| 30-39 | 3 | 1 | 1 | | | | 11 | 9.02% | 15.5% | 13.3% | 11.0% |
| 40-49 | 9 | 2 | 1 | | | | 15 | 12.30% | 8.5% | 15.3% | 10.2% |
| 50-59 | 10 | 3 | | 1 | | | 17 | 13.93% | 21.4% | 26.5% | 25.2% |
| 60+ | 45 | 10 | | 3 | | | 65 | 53.28% | 53.0% | 41.8% | 48.8% |
| Female | | | | | | | | | | | |
| 18-22 | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.0% |
| 23-29 | | | | | | | 1 | 5.26% | 0.0% | 4.2% | 4.5% |
| 30-39 | | | | | | | 1 | 5.26% | 0.0% | 4.2% | 9.1% |
| 40-49 | | 2 | | | | | 2 | 10.53% | 0.0% | 8.3% | 9.1% |
| 50-59 | 1 | 1 | | | | | 2 | 10.53% | 16.7% | 12.5% | 40.9% |
| 60+ | 3 | 6 | | | | | 13 | 68.42% | 83.3% | 70.8% | 36.4% |
| 2. Number of surveys tallied | | | | | | | | | | | |
| Adult | 80 | | | | | | 80 | 61.07% | 64.0% | 64.6% | 40.9% |
| Adult Couple | | 17 | | | | | 17 | 12.98% | 8.8% | 11.0% | 2.9% |
| Family | | | 2 | | | | 2 | 1.53% | 1.5% | 4.7% | 4.4% |
| Weekday Pass | | | | 4 | | | 4 | 3.05% | 5.1% | 3.9% | 6.6% |
| Punch Card | | | | | 28 | | 28 | 21.37% | 19.9% | 15.7% | 10.2% |
| Weekday Couple | | | | | | 0 | 0 | 0.00% | 0.7% | | |
| 3. How often do you play golf per week? | | | | | | | | | | | |
| 2 Times | 51 | 8 | 2 | | 23 | | 84 | 67.20% | 47.1% | 60.0% | 45.3% |
| 4 Times | 24 | 6 | | 3 | 2 | | 35 | 28.00% | 43.4% | 23.3% | 38.1% |
| 6 Times | 1 | 1 | | 1 | | | 3 | 2.40% | 9.6% | 11.1% | 14.4% |
| 7 Times | 1 | 1 | | | 1 | | 3 | 2.40% | 0.0% | 5.6% | 2.2% |
| 4. Please indicate your general level of satisfaction with the golf course and conditions: | | | | | | | | | | | |
| Golf Course | | | | | | | | | | | |
| 5 - Extremely Satisfied | 31 | 5 | 1 | 3 | 13 | | 53 | 33.13% | 41.5% | 41.3% | 30.7% |
| 4 - Satisfied | 39 | 10 | 1 | 1 | 45 | | 96 | 60.00% | 50.4% | 50.0% | 61.4% |
| 3 - Moderately Satisfied | 6 | 1 | | | 3 | | 10 | 6.25% | 801.0% | 7.9% | 5.0% |
| 2 - Dissatisfied | 1 | | | | | | 1 | 0.63% | 0.0% | 0.8% | 2.9% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.0% |
| Practice Green | | | | | | | | | | | |
| 5 - Extremely Satisfied | 22 | 3 | 1 | 2 | 15 | | 43 | 34.68% | 25.2% | 28.5% | 20.7% |
| 4 - Satisfied | 29 | 10 | | 1 | 9 | | 49 | 39.52% | 52.0% | 51.2% | 51.4% |
| 3 - Moderately Satisfied | 17 | 1 | 1 | | 3 | | 22 | 17.74% | 14.2% | 15.4% | 20.7% |
| 2 - Dissatisfied | 6 | 2 | | | | | 8 | 6.45% | 7.9% | 2.4% | 2.9% |
| 1 - Extremely Dissatisfied | 1 | | | | 1 | | 2 | 1.61% | 0.8% | 2.4% | 4.3% |
| Driving Range | | | | | | | | | | | |
| 5 - Extremely Satisfied | 22 | 3 | 1 | 1 | 13 | | 40 | 34.78% | 15.5% | 21.2% | 19.1% |
| 4 - Satisfied | 32 | 6 | | 2 | 12 | | 52 | 45.22% | 55.2% | 44.9% | 44.3% |
| 3 - Moderately Satisfied | 12 | 3 | 1 | | 1 | | 17 | 14.78% | 22.4% | 25.4% | 27.5% |
| 2 - Dissatisfied | 1 | 2 | | | 1 | | 4 | 3.48% | 4.3% | 5.9% | 6.9% |
| 1 - Extremely Dissatisfied | 1 | | | | 1 | | 2 | 1.74% | 2.6% | 2.5% | 2.3% |

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|---|-----------------------|-----------------|--------|-----------------|---------------|-------------------|---------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| | Adult | Adult Couple | Family | Weekday Pass | Punch Card | Weekday Couple | | | | | |
| Punctuality of Start | | | | | | | | | | | |
| 5 - Extremely Satisfied | 41 | 10 | 2 | 1 | 18 | | 72 | 56.69% | 53.8% | 53.2% | 22.2% |
| 4 - Satisfied | 28 | 6 | | 2 | 11 | | 47 | 37.01% | 5.4% | 40.5% | 66.7% |
| 3 - Moderately Satisfied | 8 | | | | | | 8 | 6.30% | 7.6% | 6.3% | 11.1% |
| 2 - Dissatisfied | | | | | | | 0 | 0.00% | 1.5% | 0.0% | 0.0% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.0% |
| Speed of Play | | | | | | | | | | | |
| 5 - Extremely Satisfied | 18 | 1 | 1 | 1 | 11 | | 32 | 25.81% | 19.9% | 15.1% | 11.1% |
| 4 - Satisfied | 36 | 14 | 1 | 2 | 15 | | 68 | 54.84% | 52.9% | 52.4% | 77.8% |
| 3 - Moderately Satisfied | 16 | 1 | | 1 | 2 | | 20 | 16.13% | 19.9% | 19.8% | 0.0% |
| 2 - Dissatisfied | 3 | | | | | | 3 | 2.42% | 5.1% | 11.1% | 11.1% |
| 1 - Extremely Dissatisfied | 1 | | | | | | 1 | 0.81% | 2.2% | 1.6% | 0.0% |
| 5. Please indicate how strongly you agree or disagree with each of the following statements that best expresses your agreement or disagreement. | | | | | | | | | | | |
| A. Tees | | | | | | | | | | | |
| Tees are well groomed | | | | | | | | | | | |
| 5 - Strongly Agree | 24 | 2 | 1 | 3 | 10 | | 40 | 31.75% | 24.2% | 21.7% | 11.1% |
| 4 - Agree | 36 | 10 | 1 | 1 | 15 | | 63 | 50.00% | 53.3% | 51.3% | 77.8% |
| 3 - Moderately Satisfied | 13 | 4 | | | 3 | | 20 | 15.87% | 17.0% | 20.0% | 11.1% |
| 2 - Somewhat Disagree | 3 | | | | | | 3 | 2.38% | 4.4% | 7.0% | 0.0% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 1.0% | 0.0% | 0.0% |
| B. Fairway grass is correct height | | | | | | | | | | | |
| 5 - Strongly Agree | 36 | 6 | 2 | 3 | 11 | | 58 | 45.67% | 39.3% | 36.5% | 55.6% |
| 4 - Agree | 37 | 10 | | 1 | 15 | | 63 | 49.61% | 54.8% | 54.0% | 44.4% |
| 3 - Moderately Agree | 3 | | | | 2 | | 5 | 3.94% | 5.9% | 9.5% | 0.0% |
| 2 - Somewhat Disagree | 1 | | | | | | 1 | 0.79% | 0.0% | 0.0% | 0.0% |
| 1 - Strongly Disagree | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.0% |
| Rough is well maintained | | | | | | | | | | | |
| 5 - Strongly Agree | 27 | 4 | 1 | 1 | 8 | | 41 | 29.50% | 27.9% | 31.6% | 23.9% |
| 4 - Agree | 35 | 9 | 1 | 3 | 17 | | 65 | 46.76% | 50.0% | 33.7% | 52.8% |
| 3 - Moderately Agree | 24 | 2 | | | 3 | | 29 | 20.86% | 16.2% | 29.5% | 18.3% |
| 2 - Somewhat Disagree | 3 | 1 | | | | | 4 | 2.88% | 5.1% | 3.2% | 3.5% |
| 1 - Strongly Disagree | | | | | | | 0 | 0.00% | 0.7% | 2.1% | 1.5% |
| Fairway divots are repaired regularly | | | | | | | | | | | |
| 5 - Strongly Agree | 13 | 2 | 1 | 1 | 5 | | 22 | 18.97% | 11.2% | 15.2% | 14.3% |
| 4 - Agree | 31 | 9 | 1 | 1 | 15 | | 57 | 49.14% | 44.0% | 42.4% | 38.6% |
| 3 - Moderately Agree | 15 | 2 | | 1 | 5 | | 23 | 19.83% | 32.1% | 26.4% | 30.0% |
| 2 - Somewhat Disagree | 6 | 3 | | 1 | 3 | | 13 | 11.21% | 8.2% | 11.2% | 14.3% |
| 1 - Strongly Disagree | 1 | | | | | | 1 | 0.86% | 4.5% | 4.8% | 2.9% |
| C. Greens | | | | | | | | | | | |
| Green speed is good | | | | | | | | | | | |
| 5 - Strongly Agree | 35 | 7 | 1 | 4 | 16 | | 63 | 49.22% | 33.1% | 42.3% | 27.0% |
| 4 - Agree | 36 | 7 | 1 | | 10 | | 54 | 42.19% | 60.2% | 47.2% | 58.9% |
| 3 - Moderately Agree | 7 | 1 | | | 1 | | 9 | 7.03% | 6.0% | 8.1% | 11.3% |
| 2 - Somewhat Disagree | | 1 | | | 1 | | 2 | 1.56% | 0.8% | 1.6% | 2.1% |
| 1 - Strongly Disagree | | | | | | | 0 | 0.00% | 0.0% | 0.8% | 0.7% |

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|--|-----------------------|-----------------|--------|-----------------|---------------|-------------------|---------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| | Adult | Adult Couple | Family | Weekday Pass | Punch Card | Weekday Couple | | | | | |
| Ball marks are repaired on greens | | | | | | | | | | | |
| 5 - Strongly Agree | 15 | 3 | 1 | 1 | 11 | | 31 | 24.22% | 8.8% | 13.6% | 10.8% |
| 4 - Agree | 29 | 8 | 1 | 3 | 10 | | 51 | 39.84% | 47.8% | 38.4% | 40.3% |
| 3 - Moderately Agree | 23 | 3 | | | 6 | | 32 | 25.00% | 28.7% | 28.8% | 38.1% |
| 2 - Somewhat Disagree | 10 | 1 | | | 1 | | 12 | 9.38% | 10.3% | 12.0% | 9.4% |
| 1 - Strongly Disagree | 1 | 1 | | | | | 2 | 1.56% | 4.4% | 7.2% | 1.4% |
| Fringe around green is well maintained | | | | | | | | | | | |
| 5 - Strongly Agree | 27 | 5 | 1 | 3 | 11 | | 47 | 37.01% | 22.1% | 25.7% | 25.5% |
| 4 - Agree | 35 | 9 | 1 | 1 | 12 | | 58 | 45.67% | 48.5% | 47.6% | 61.7% |
| 3 - Moderately Agree | 12 | 1 | | | 3 | | 16 | 12.60% | 14.0% | 22.9% | 9.2% |
| 2 - Somewhat Disagree | 2 | | | | | | 2 | 1.57% | 9.6% | 2.9% | 3.5% |
| 1 - Strongly Disagree | 1 | 1 | | | 2 | | 4 | 3.15% | 5.9% | 1.0% | 1.0% |
| Firmness of the greens is good | | | | | | | | | | | |
| 5 - Strongly Agree | 29 | 6 | 1 | 4 | 16 | | 56 | 44.44% | 27.0% | 34.5% | 27.9% |
| 4 - Agree | 37 | 9 | 1 | | 7 | | 54 | 42.86% | 60.0% | 44.8% | 57.9% |
| 3 - Moderately Agree | 9 | 1 | | | 4 | | 14 | 11.11% | 11.9% | 14.7% | 10.7% |
| 2 - Somewhat Disagree | | | | | 1 | | 1 | 0.79% | 4.5% | 5.2% | 3.5% |
| 1 - Strongly Disagree | 1 | | | | | | 1 | 0.79% | 1.5% | 0.9% | 0.0% |
| D. Miscellaneous | | | | | | | | | | | |
| Bunkers are well maintained | | | | | | | | | | | |
| 5 - Strongly Agree | 16 | 1 | 1 | | 8 | | 26 | 20.97% | 8.8% | 23.6% | 11.3% |
| 4 - Agree | 29 | 7 | 1 | 3 | 13 | | 53 | 42.74% | 36.0% | 38.2% | 35.9% |
| 3 - Moderately Agree | 17 | 4 | | 1 | 6 | | 28 | 22.58% | 26.5% | 24.4% | 33.1% |
| 2 - Somewhat Disagree | 9 | 1 | | | 1 | | 11 | 8.87% | 20.6% | 8.1% | 13.4% |
| 1 - Strongly Disagree | 5 | 1 | | | | | 6 | 4.84% | 8.1% | 5.7% | 6.3% |
| Cart paths are in good condition | | | | | | | | | | | |
| 5 - Strongly Agree | 21 | 3 | 1 | 2 | 15 | | 42 | 34.43% | 20.7% | 18.7% | 12.5% |
| 4 - Agree | 40 | 10 | 1 | 2 | 5 | | 58 | 47.54% | 47.4% | 37.4% | 50.4% |
| 3 - Moderately Agree | 13 | 1 | | | 4 | | 18 | 14.75% | 21.5% | 28.5% | 25.5% |
| 2 - Somewhat Disagree | | 2 | | | | | 2 | 1.64% | 9.6% | 10.6% | 8.0% |
| 1 - Strongly Disagree | 2 | | | | | | 2 | 1.64% | 0.7% | 4.9% | 3.6% |
| Course watering seldom interferes with my game | | | | | | | | | | | |
| 5 - Strongly Agree | 38 | 6 | 1 | 3 | 16 | | 64 | 50.79% | 44.4% | 51.2% | 52.1% |
| 4 - Agree | 30 | 7 | 1 | 1 | 11 | | 50 | 39.68% | 49.6% | 41.6% | 43.6% |
| 3 - Moderately Agree | 4 | 2 | | | | | 6 | 4.76% | 3.7% | 5.6% | 2.9% |
| 2 - Somewhat Disagree | 2 | | | | | | 2 | 1.59% | 1.5% | 1.6% | 0.0% |
| 1 - Strongly Disagree | 2 | 1 | | | 1 | | 4 | 3.17% | 0.7% | 0.0% | 1.4% |
| Trash containers are emptied regularly | | | | | | | | | | | |
| 5 - Strongly Agree | 33 | 3 | 1 | 3 | 17 | | 57 | 39.31% | 37.1% | 48.2% | 35.0% |
| 4 - Agree | 36 | 5 | 1 | 1 | 9 | | 52 | 35.86% | 47.0% | 36.5% | 50.7% |
| 3 - Moderately Agree | 26 | 5 | | | 2 | | 33 | 22.76% | 12.9% | 12.4% | 7.9% |
| 2 - Somewhat Disagree | | 3 | | | | | 3 | 2.07% | 2.3% | 2.9% | 5.7% |
| 1 - Strongly Disagree | | | | | | | 0 | 0.00% | 0.8% | 0.0% | 0.7% |

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| | Adult | Adult Couple | Family | Weekday Pass | Punch Card | Weekday Couple | | | | | |
| Signage on the course is adequate and well placed | | | | | | | | | | | |
| 5 - Strongly Agree | 36 | 3 | | 3 | 13 | | 55 | 37.41% | 35.8% | 48.4% | 21.5% |
| 4 - Agree | 31 | 11 | | 1 | 13 | | 56 | 38.10% | 56.7% | 38.3% | 59.2% |
| 3 - Moderately Agree | 29 | 2 | 1 | | 1 | | 33 | 22.45% | 6.0% | 9.4% | 14.1% |
| 2 - Somewhat Disagree | 3 | | | | | | 3 | 2.04% | 0.7% | 2.3% | 3.7% |
| 1 - Strongly Disagree | | | | | | | 0 | 0.00% | 0.7% | 1.6% | 1.5% |
| Maintenance staff are courteous and helpful | | | | | | | | | | | |
| 5 - Strongly Agree | 42 | 10 | 1 | 2 | 21 | | 76 | 60.80% | 56.1% | 53.6% | 50.4% |
| 4 - Agree | 31 | 4 | 1 | | 7 | | 43 | 34.40% | 35.6% | 34.4% | 37.4% |
| 3 - Moderately Agree | 2 | 1 | | 2 | | | 5 | 4.00% | 6.1% | 9.6% | 9.4% |
| 2 - Somewhat Disagree | | 1 | | | | | 1 | 0.80% | 2.3% | 1.6% | 1.4% |
| 1 - Strongly Disagree | | | | | | | 0 | 0.00% | 0.0% | 0.8% | 1.4% |
| 6. Please rate your general level of satisfaction with Pro-Shop personnel. | | | | | | | | | | | |
| Appearance | | | | | | | | | | | |
| 5 - Extremely Satisfied | 53 | 12 | 2 | 4 | 20 | | 91 | 71.09% | 48.1% | 52.8% | 44.3% |
| 4 - Satisfied | 23 | 4 | | | 7 | | 34 | 26.56% | 46.7% | 42.4% | 49.3% |
| 3 - Moderately Satisfied | 1 | | | | 1 | | 2 | 1.56% | 3.7% | 4.8% | 4.3% |
| 2 - Dissatisfied | 1 | | | | | | 1 | 0.78% | 1.5% | 0.0% | 1.4% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.7% |
| Attitude | | | | | | | | | | | |
| 5 - Extremely Satisfied | 55 | 12 | 2 | 4 | 21 | | 94 | 74.60% | 45.9% | 56.0% | 47.0% |
| 4 - Satisfied | 18 | 3 | | | 7 | | 28 | 22.22% | 43.6% | 30.4% | 37.9% |
| 3 - Moderately Satisfied | 2 | 1 | | | | | 3 | 2.38% | 7.5% | 10.4% | 9.3% |
| 2 - Dissatisfied | 1 | | | | | | 1 | 0.79% | 2.3% | 2.4% | 2.9% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.8% | 0.8% | 2.9% |
| Courtesy | | | | | | | | | | | |
| 5 - Extremely Satisfied | 54 | 12 | 2 | 4 | 21 | | 93 | 76.23% | 54.5% | 61.4% | 52.9% |
| 4 - Satisfied | 15 | 4 | | | 7 | | 26 | 21.31% | 37.8% | 30.7% | 34.2% |
| 3 - Moderately Satisfied | 2 | | | | | | 2 | 1.64% | 5.6% | 5.5% | 7.1% |
| 2 - Dissatisfied | 1 | | | | | | 1 | 0.82% | 1.4% | 2.4% | 2.9% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.7% | 0.0% | 2.9% |
| Knowledge | | | | | | | | | | | |
| 5 - Extremely Satisfied | 53 | 12 | 1 | 3 | 19 | | 88 | 69.29% | 50.7% | 54.7% | 47.9% |
| 4 - Satisfied | 18 | 3 | 1 | 1 | 7 | | 30 | 23.62% | 43.3% | 39.1% | 44.3% |
| 3 - Moderately Satisfied | 6 | 1 | | | 2 | | 9 | 7.09% | 4.5% | 6.3% | 5.7% |
| 2 - Dissatisfied | | | | | | | 0 | 0.00% | 1.5% | 0.0% | 0.7% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 1.4% |
| Helpfulness | | | | | | | | | | | |
| 5 - Extremely Satisfied | 54 | 12 | 2 | 4 | 20 | | 92 | 5.22% | 49.3% | 56.8% | 48.9% |
| 4 - Satisfied | 20 | 4 | | | 8 | | 32 | 25.40% | 39.6% | 35.2% | 40.3% |
| 3 - Moderately Satisfied | 1 | | | | | | 1 | 0.79% | 7.6% | 7.2% | 5.8% |
| 2 - Dissatisfied | 1 | | | | | | 1 | 0.79% | 3.5% | 0.8% | 4.3% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.7% |
| 7. Please rate your level of satisfaction with the following items: | | | | | | | | | | | |
| Ball Washers | | | | | | | | | | | |
| 5 - Extremely Satisfied | 35 | 4 | 2 | 3 | 12 | | 56 | 43.75% | 33.8% | 31.5% | 10.0% |
| 4 - Satisfied | 40 | 10 | | | 13 | | 63 | 49.22% | 50.4% | 46.0% | 33.6% |
| 3 - Moderately Satisfied | 2 | 2 | | 1 | 3 | | 8 | 6.25% | 12.8% | 14.5% | 29.3% |
| 2 - Dissatisfied | 1 | | | | | | 1 | 0.78% | 2.3% | 6.5% | 16.4% |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.8% | 1.6% | 10.7% |

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|---|----------------------------|-----------------------|-----------------|--------|-----------------|---------------|---------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| | | Adult | Adult Couple | Family | Weekday Pass | Punch Card | | | | | |
| Tee Markers | 5 - Extremely Satisfied | 34 | 3 | 1 | 3 | 13 | 54 | 42.86% | 30.6% | 38.2% | 27.3% |
| | 4 - Satisfied | 37 | 9 | 1 | 1 | 12 | 60 | 47.62% | 58.2% | 48.2% | 55.4% |
| | 3 - Moderately Satisfied | 3 | 4 | | | 2 | 9 | 7.14% | 9.0% | 10.0% | 13.7% |
| | 2 - Dissatisfied | 2 | | | | | 2 | 1.59% | 2.2% | 2.7% | 2.2% |
| | 1 - Extremely Dissatisfied | 1 | | | | | 1 | 0.79% | 0.0% | 0.9% | 1.4% |
| Flags | 5 - Extremely Satisfied | 42 | 5 | 2 | 3 | 18 | 70 | 55.12% | 36.6% | 46.3% | 35.7% |
| | 4 - Satisfied | 33 | 11 | | 1 | 11 | 56 | 44.09% | 49.3% | 47.1% | 56.4% |
| | 3 - Moderately Satisfied | 1 | | | | | 1 | 0.79% | 9.7% | 5.0% | 5.7% |
| | 2 - Dissatisfied | | | | | | 0 | 0.00% | 4.5% | 1.7% | 1.5% |
| | 1 - Extremely Dissatisfied | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.7% |
| Benches | 5 - Extremely Satisfied | 40 | | 1 | 2 | 18 | 61 | 38.85% | 34.8% | 32.3% | 30.5% |
| | 4 - Satisfied | 63 | 7 | 1 | | 8 | 79 | 50.32% | 53.0% | 55.6% | 50.4% |
| | 3 - Moderately Satisfied | 3 | 8 | | 2 | 2 | 15 | 9.55% | 10.6% | 10.5% | 14.9% |
| | 2 - Dissatisfied | 1 | 1 | | | | 2 | 1.27% | 1.5% | 0.8% | 4.2% |
| | 1 - Extremely Dissatisfied | | | | | | 0 | 0.00% | 0.0% | 0.8% | 0.0% |
| Cart Paths | 5 - Extremely Satisfied | 26 | 5 | 1 | 2 | 14 | 48 | 37.80% | 28.8% | 29.4% | 22.0% |
| | 4 - Satisfied | 44 | 7 | 1 | 2 | 13 | 67 | 52.76% | 47.7% | 30.4% | 51.8% |
| | 3 - Moderately Satisfied | 6 | 2 | | | 1 | 9 | 7.09% | 17.4% | 23.5% | 17.7% |
| | 2 - Dissatisfied | | 1 | | | | 1 | 0.79% | 5.3% | 11.8% | 6.4% |
| | 1 - Extremely Dissatisfied | 1 | 1 | | | | 2 | 1.57% | 0.8% | 4.9% | 2.1% |
| Overall Course Conditions | 5 - Extremely Satisfied | 30 | 5 | 1 | 2 | 12 | 50 | 40.00% | 31.6% | 32.8% | 38.6% |
| | 4 - Satisfied | 44 | 10 | 1 | 2 | 13 | 70 | 56.00% | 61.7% | 60.7% | 50.0% |
| | 3 - Moderately Satisfied | 2 | | | | 2 | 4 | 3.20% | 6.0% | 4.1% | 7.1% |
| | 2 - Dissatisfied | | 1 | | | | 1 | 0.80% | 0.8% | 2.5% | 3.6% |
| | 1 - Extremely Dissatisfied | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.7% |
| Cleanliness of the Pro Shop | 5 - Extremely Satisfied | 46 | 11 | 1 | 4 | 15 | 77 | 60.63% | 39.4% | 35.7% | 13.2% |
| | 4 - Satisfied | 30 | 5 | 1 | | 10 | 46 | 36.22% | 53.0% | 39.2% | 49.3% |
| | 3 - Moderately Satisfied | | | | | 3 | 3 | 2.36% | 5.3% | 22.4% | 25.0% |
| | 2 - Dissatisfied | | 1 | | | | 1 | 0.79% | 2.3% | 2.1% | 10.3% |
| | 1 - Extremely Dissatisfied | | | | | | 0 | 0.00% | 0.0% | 0.7% | 2.2% |
| Price & Selection of Merchandise | 5 - Extremely Satisfied | 18 | 3 | 1 | 1 | 7 | 30 | 22.06% | 20.5% | 24.8% | 9.5% |
| | 4 - Satisfied | 32 | 6 | | 3 | 14 | 55 | 40.44% | 44.7% | 46.9% | 45.2% |
| | 3 - Moderately Satisfied | 33 | 6 | | | 7 | 46 | 33.82% | 30.3% | 23.0% | 22.2% |
| | 2 - Dissatisfied | 2 | 1 | 1 | | | 4 | 2.94% | 3.0% | 5.3% | 17.5% |
| | 1 - Extremely Dissatisfied | 1 | | | | | 1 | 0.74% | 1.5% | 0.0% | 5.6% |
| Price & Selection of Food & Drink | 5 - Extremely Satisfied | 16 | 3 | 1 | 1 | 7 | 28 | 22.58% | 16.9% | 17.7% | 23.6% |
| | 4 - Satisfied | 27 | 6 | | 2 | 14 | 49 | 39.52% | 40.8% | 42.7% | 48.8% |
| | 3 - Moderately Satisfied | 25 | 6 | 1 | 1 | 7 | 40 | 32.26% | 26.2% | 24.2% | 25.2% |
| | 2 - Dissatisfied | 6 | | | | | 6 | 4.84% | 10.0% | 13.7% | 1.6% |
| | 1 - Extremely Dissatisfied | 1 | | | | | 1 | 0.81% | 6.2% | 1.6% | 0.8% |
| Price for riding carts offered for rent | 5 - Extremely Satisfied | 14 | | 1 | 1 | 7 | 23 | 20.91% | 19.0% | 17.3% | 23.6% |
| | 4 - Satisfied | 29 | 6 | | 1 | 13 | 49 | 44.55% | 37.1% | 43.6% | 48.8% |
| | 3 - Moderately Satisfied | 13 | 5 | 1 | 1 | 5 | 25 | 22.73% | 29.3% | 26.4% | 25.2% |
| | 2 - Dissatisfied | 6 | | | | 2 | 8 | 7.27% | 12.1% | 10.9% | 1.6% |
| | 1 - Extremely Dissatisfied | 4 | | | | 1 | 5 | 4.55% | 2.6% | 1.8% | 0.8% |

2018-2012 Lee Park Membership Survey Comparison

| Questions | Membership Categories | | | | | | Total Results All Categories | 2018 % Breakdown All Categories | 2016 % Breakdown All Categories | 2014 % Breakdown All Categories | 2012 % Breakdown All Categories | |
|--|---------------------------------|-----------------------------------|-----------------------------|-----------------|---------------|-------------------|---------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|--|
| | Adult | Adult Couple | Family | Weekday Pass | Punch Card | Weekday Couple | | | | | | |
| Cleanliness of riding carts offered for rent | | | | | | | | | | | | |
| 5 - Extremely Satisfied | 23 | 3 | 1 | 3 | 14 | | 44 | 40.74% | 31.9% | 18.5% | 29.5% | |
| 4 - Satisfied | 34 | 5 | 1 | | 11 | | 51 | 47.22% | 48.3% | 41.9% | 50.9% | |
| 3 - Moderately Satisfied | 8 | 3 | | | 2 | | 13 | 12.04% | 17.2% | 28.2% | 16.0% | |
| 2 - Dissatisfied | | | | | | | 0 | 0.00% | 2.6% | 11.3% | 3.6% | |
| 1 - Extremely Dissatisfied | | | | | | | 0 | 0.00% | 0.0% | 0.0% | 0.0% | |
| Drinking Water on the Golf Course | | | | | | | | | | | | |
| 5 - Extremely Satisfied | | | | | | | 0 | question not on 2018 survey | question not on 2016 survey | 4.5% | 1.5% | |
| 4 - Satisfied | | | | | | | 0 | | | 7.2% | 10.0% | |
| 3 - Moderately Satisfied | | | | | | | 0 | | | 21.6% | 30.1% | |
| 2 - Dissatisfied | | | | | | | 0 | | | 30.6% | 24.6% | |
| 1 - Extremely Dissatisfied | | | | | | | 0 | | | 36.0% | 33.8% | |
| 8. How do you rate season pass fees charged at the course? | | | | | | | | | | | | |
| Inexpensive | 2 | | | | | | 2 | 1.67% | 3.7% | 8.9% | 5.8% | |
| Acceptable | 64 | 11 | 2 | 4 | 24 | | 105 | 87.50% | 81.6% | 71.0% | 92.0% | |
| Too Expensive | 7 | 3 | | | 3 | | 13 | 10.83% | 14.7% | 20.2% | 2.2% | |
| Survey Participation Total | <u>Number Mailed</u> 536 | <u>Number Returned</u> 123 | <u>% Returned</u> 22.95% | | | | 120 | | | | | |